

## Empowering people to access a better future.

That's our mission. It always has been and we promise to never lose our focus. For all of us at NHA, we fulfill this mission everyday by helping employers improve the quality of healthcare through certification of their frontline workers. We know our approach works because both the data and the feedback we receive from our customers reinforces our belief that certified employees perform at a higher level, work more efficiently, and elevate the quality of care.

We believe hiring credentialed allied health care workers positively impacts your business by:

- Standardizing the knowledge of your workforce
- Expediting workflow
- Improving overall patient and safety satisfaction

Since 1989, we've awarded more than 500,000 allied healthcare certifications. Today, we see more demand than ever for highly skilled frontline healthcare workers.

According to the Bureau of Labor Statistics, employment of healthcare occupations are projected to grow 19 percent from 2014 to 2024, much faster than the average for all occupations, adding about 2.3 million new jobs.

NHA is meeting that demand by offering eight certifications accredited by The National Commission for Certifying Agencies (NCCA). It is our belief that together, NHA, employers, educators, and allied health practitioners can transform healthcare through education, training and certification, while consistently working to improve the quality of patient care.

Thank you for coming alongside us to deliver on our promise of empowering people to access a better future.

Here is what our customers are saying...

*"We prefer the NHA certification program because it is more flexible for our staff. Whether they are new graduate medical assistants or seasoned staff members, it fits different career stages well, and the NHA CCMA exam is affordable and convenient for us."*

- Jill Svenson-Cox, RN, Human Resources and Nursing Director Northwest Primary Care Group

*"After we improved training and implemented NHA certifications, patient complaints went to zero. We saw big improvements in skills and confidence levels. Patients were happier and so were our allied health employees."*

- Tracy Huneke, Phlebotomy Educator, Griffin Hospital School of Allied Health Careers

*"By investing in our employees and providing ways they can enhance their careers and earning potential, we feel we are benefitting them as individual professionals and as patient care advocates. The more they know, and the wider their knowledge, the higher level of care they can provide."*

- Mike Cope, Director of Training, Palmetto Primary Care Physicians

Read our all our testimonials at [nhanow.com/employer\\_resources](https://nhanow.com/employer_resources)

Sincerely,



**MIKE DAHIR**  
GENERAL MANAGER  
NATIONAL HEALTHCAREER ASSOCIATION